



# QUALITY POLICY

This Quality Policy details the services Briggs Marine and Environmental Services (Briggs) provides, as well as the steps the company takes to deliver an exceptional client experience safely and securely.

Briggs' services include: *Port and vessel management and vessel charter / Subsea cables / HV testing and termination / remotely operated vehicle surveys / Moorings and aids to navigation / Terminal and energy storage solutions / Offshore wind operation and management / Commercial diving / Marine survey and salvage / Environmental services / Training*

To ensure that all work is performed at the highest standards – with everyone returning home safely and minimal impact on the environment – Briggs operates a rigorous Quality Management System (QMS) in accordance with the requirements of ISO 9001: 2015.

The company, through top management, has set the following priorities:

- All customer, statutory and regulatory requirements must be understood and consistently met
- Emphasis must be placed on customer satisfaction, a best-in-class service must be maintained, and accountability must be taken for the effectiveness of the QMS
- The policy and objectives of the QMS must be well established and compatible with the context and strategic direction of the company
- Partnerships with suppliers and other interested parties should be developed to improve service
- All targets must be addressed as part of QMS internal auditing, monitoring and review processes, and continuous improvement must be sought and achieved
- The resources needed for the QMS must be available, including training, support and IT
- The importance of effective quality management and of conforming to the QMS requirements must be suitably communicated to all employees
- Employees must be engaged, directed and supported to contribute to the effectiveness of the QMS; individuals in management roles must be encouraged to demonstrate leadership and truly take ownership of the area for which they are responsible
- All sub-contractors must meet Briggs' health, safety, environmental and quality standards, and their performance should be monitored through leading and lagging indicators

This policy will be reviewed annually and communicated to all employees and organisations working for or on Briggs' behalf; all these employees and organisations are expected to co-operate and assist in the implementation of this policy.

Collieson Briggs  
Managing Director  
Briggs Marine and Environmental Services  
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